



LIFETIME WARRANTY

GROWLERGRIPS.COM | INFO@GROWLERGRIPS.COM

GROWLERGRIPS GUARANTEE

We are so convinced that the aluminum GrowlerGasket™ is the best screw cap available that we guarantee every aluminum GrowlerGasket product with a limited lifetime warranty against manufacturer defects! Although our lifetime warranty does not cover ordinary wear and tear to the plastic threads and the silicone gasket or the magnet, nor does it cover dents, scratches, chips from the aluminum GrowlerGasket being dropped, damaged, etc., it does cover manufacturing defects.

Before submitting a warranty claim, please read the following:

1. Broken or leaking caps: If your cap breaks or you notice a leak, do not send your GrowlerGasket to us. Instead, simply email us at info@growlergrips.com and enter your warranty details. *Please note you may be required to send us a photo of your aluminum GrowlerGasket to validate the claim.* You will be responsible for the shipping charge to have the aluminum GrowlerGasket returned if you send the aluminum GrowlerGasket to us.

2. Aluminum GrowlerGasket Warranties: We will not be able to offer the complete configuration as a full warranty. We will handle each warranty on a case-by-case basis, but cannot guarantee every piece of your aluminum GrowlerGasket will be available for warranty.

Warranty claims will only be approved by GrowlerGrips® if the product was purchased from an authorized dealer. This warranty is limited to the lifetime of your GrowlerGrips product, as limited by or subject to applicable law. The limited warranty provided by GrowlerGrips only covers manufacturing defects and does not include any damage or defect of any GrowlerGrips products caused by, whether directly or indirectly, any of the following: (i) improper use or misuse of the product; (ii) damage or defect caused by cleaning, disassembly, alterations, or modifications; or (iii) damage or defect caused by or resulting from wear and tear, abuse, fire, or acts of God.

Submitting a warranty claim:

If you believe you have a defective aluminum GrowlerGasket and desire to make a warranty claim, email us and enter your warranty details. Alternatively, if you purchased your aluminum GrowlerGrips product from an authorized GrowlerGrips retailer, please contact the authorized GrowlerGrips retailer that you purchased your aluminum GrowlerGasket product from to make a warranty claim and avoid unnecessary shipping and handling charges and delay.

Please note your aluminum GrowlerGasket will be replaced by the same style and color aluminum GrowlerGasket. If the size and color are no longer available, it will be replaced by one of similar style and color and will not be of lesser MSRP value. Unfortunately, replacement aluminum GrowlerGasket's under warranty cannot be customized. If you have an aluminum GrowlerGasket with a custom logo, we are not able to provide the custom medallion if purchased from a brewery (sorry). Once we have your defective aluminum GrowlerGasket, please allow 10 – 15 days for return delivery. You will receive a confirmation email once the aluminum GrowlerGasket has been processed for a warranty exchange and an additional email once the replacement aluminum GrowlerGasket has departed our warehouse.

In no event shall GrowlerGrips be liable or responsible for any damage, loss, cost, or expense, including incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

